

Williamson County Tax Office  
904 S Main St  
Georgetown TX 78626  
Attn: Information Services/Call Center

**Williamson County Tax Office Information Services/Call Center Evaluation Form**

*Please help us serve you better by taking a couple of minutes to tell us about the service that you received*

Name of Representative: \_\_\_\_\_

Date of Interaction: \_\_\_\_\_

- |   |     |    |
|---|-----|----|
| 1) Was the call answered in a timely fashion?                           | Yes | No |
| 2) Was the representative courteous, professional and knowledgeable?    | Yes | No |
| 3) Did the representative listen carefully and address all questions?   | Yes | No |
| 4) Was the information given by the representative clear and concise?   | Yes | No |
| 5) Did you receive the information or service you desired or requested? | Yes | No |

Comments:

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\_\_\_\_\_  
Name/Signature (optional)

\_\_\_\_\_  
Address (optional)

\_\_\_\_\_  
Telephone Number (optional)

\_\_\_\_\_  
Date

*Please feel free to fax the form to 512-943-1619 or email comments to [callcentercomments@wilco.org](mailto:callcentercomments@wilco.org).*